



Cookie Policy

Digital Trading Group of Central America S.A. DE C.V.

www.solonix.one

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1. WHAT ARE COOKIES

Cookies are small text files that are placed on your device when you visit a website. They are widely used to enable websites to function properly, to improve the user experience, and to provide website operators with analytical information about how the site is being used.

Cookies may be set by the website you are visiting (known as first-party cookies) or by third-party services that are embedded within the website. Cookies can be either session cookies, which are deleted when you close your browser, or persistent cookies, which remain on your device for a defined period or until you delete them.

By using the Solonix.one platform, you consent to the use of cookies as described in this Cookie Policy. You may withdraw your consent at any time by adjusting your browser settings or using the cookie management options available on our platform.

2. HOW WE USE COOKIES

Solonix.one uses cookies and similar tracking technologies (such as web beacons, pixels, and local storage) for the following purposes:

- To ensure the proper functioning of our platform and to maintain your session state;
- To remember your preferences and settings, such as language selection and display options;
- To authenticate your identity and maintain the security of your account;
- To analyse how our platform is used and to measure the effectiveness of our services;
- To personalise your experience and to deliver relevant content and features;
- To support our marketing and advertising activities, where you have given your consent;
- To detect and prevent fraudulent activity and to maintain the security of our systems.

3. DISABLING COOKIES

Most web browsers allow you to manage your cookie preferences through the browser settings. You can set your browser to refuse cookies, to alert you when cookies are being set, or to delete cookies after each session. Instructions for managing cookies in the most widely used browsers can be found on their respective support pages.

Please be aware that disabling certain categories of cookies may affect the functionality and performance of the Solonix.one platform. In particular, disabling essential cookies may prevent you from logging into your account or using core trading features.

You may also manage your consent for non-essential cookies through our cookie preference centre, accessible via the cookie consent banner displayed when you first visit our platform.

4. THE COOKIES WE SET

The following describes the categories of cookies deployed on the Solonix.one platform and their specific purposes:

4.1 Account and Authentication Cookies

When you register for or log into a Solonix.one account, we set cookies to manage the sign-up and authentication process. These cookies remember your login status, keep your session secure, and prevent you from needing to re-enter your credentials on each page. These cookies are essential for the operation of the platform and cannot be disabled.

4.2 Session and Security Cookies

We use session cookies to maintain the integrity and security of your active session on our platform. These cookies carry information between pages, protect against cross-site request forgery (CSRF) attacks, and ensure that data submitted via forms is processed correctly. Session cookies are deleted when you close your browser.

4.3 Preference and Personalisation Cookies

These cookies record your platform preferences, including display settings, language selection, and any customisations you have applied to your trading interface. They ensure that your preferences are preserved each time you visit so that the platform behaves as you expect.

4.4 Communication and Notification Cookies

If you have subscribed to receive updates, newsletters, or notifications from Solonix.one, we may set cookies to track whether you have already seen or acknowledged certain messages or alerts. This helps us avoid repeating communications you have already received.

4.5 Order and Transaction Cookies

During the trading process, we use cookies to maintain the integrity of your pending orders and transaction workflows. These cookies retain information about assets you are considering purchasing or selling, ensuring a smooth and consistent experience if you navigate away from a trade in progress.

4.6 Survey and Feedback Cookies

From time to time, we may offer optional surveys or feedback forms to understand how our users experience the platform. We use cookies to determine whether you have already participated in a survey to prevent duplicate responses and to avoid presenting the same survey to you repeatedly.

4.7 Form Completion Cookies

When you submit a form on our platform — such as a support request, onboarding form, or contact enquiry — we may set cookies to remember the information you have entered. This allows us to restore your progress if your session is interrupted or if you need to navigate away before completing the form.

4.8 Site Preferences Cookies

These cookies store your general site preferences, such as cookie consent choices, accepted terms, and any accessibility settings you have enabled. They ensure that you are not repeatedly prompted to make the same choices on subsequent visits.

4.9 Consent Tracking Cookies

We deploy cookies to record your cookie consent choices and the date on which consent was given or withdrawn. This allows us to honour your preferences accurately and to maintain a record of consent for compliance purposes.

5. THIRD-PARTY COOKIES

In addition to the cookies we set ourselves, certain third-party services embedded within or integrated with the Solonix.one platform may also set cookies on your device. We do not have direct control over these third-party cookies, and they are governed by the privacy policies of the respective third parties.

The following categories of third-party cookies may be present on our platform:

5.1 Analytics and Traffic Measurement

We use analytics services, including Google Analytics and Microsoft Clarity, to collect aggregated data about how users interact with our platform. These services use cookies and similar technologies to track page views, session durations, navigation paths, and engagement metrics. The data collected is used in anonymised form to improve our platform and services.

Google Analytics: You may opt out of Google Analytics tracking by installing the Google Analytics Opt-out Browser Add-on, available at tools.google.com/dlpage/gaoptout.

Microsoft Clarity: Microsoft Clarity records user behaviour, including mouse movements and clicks, to generate session replays and heatmaps. For more information, visit the [Microsoft Privacy Statement](#).

5.2 Feature and Experience Testing

We may use third-party tools that place cookies to facilitate A/B testing, multivariate testing, and other experiments designed to evaluate different versions of our platform features. The data collected through these cookies is used solely to assess the performance of specific features and to make informed decisions about platform improvements.

5.3 E-Commerce and Conversion Analytics

We may deploy cookies from e-commerce analytics providers to track the performance of specific product pages, conversion funnels, and user journeys through our platform. This data is used to optimise the user experience and to identify areas where improvements can be made.

5.4 Advertising and Remarketing

Where you have consented, we may use advertising cookies — including those provided by Google AdSense and other advertising networks — to deliver targeted advertisements based on your interests and browsing behaviour. These cookies may also be used to limit the frequency with which you see a particular advertisement, and to measure the effectiveness of our advertising campaigns.

You may opt out of interest-based advertising through the Network Advertising Initiative opt-out page at optout.networkadvertising.org, or by visiting the Digital Advertising Alliance's opt-out tool.

5.5 Affiliate and Referral Tracking

If you arrive at the Solonix.one platform via an affiliate link or referral programme, we may set cookies to attribute your registration or transaction to the relevant affiliate partner. These cookies do not collect personal information and are used solely for the purpose of calculating referral commissions and programme performance.

5.6 Social Media and Sharing

Our platform may include social media sharing buttons and embedded content from social media platforms such as LinkedIn, X (formerly Twitter), or similar services. These platforms may set cookies on your device when you interact with these features. We encourage you to review the cookie and privacy policies of the relevant social media platforms.

6. CONTACT AND FURTHER INFORMATION

If you have any questions about this Cookie Policy or our use of cookies and tracking technologies, please contact us:

Email: legal@solonix.one

Website: www.solonix.one

We reserve the right to update this Cookie Policy from time to time to reflect changes in technology, legislation, or our business practices. Any updates will be posted on our platform, and where changes are material, we will notify you directly.